

hotel policy

Dear Guests!

The hotel staff does its best to make the rest of our guests joyful and smooth. Therefore, we kindly ask you to acknowledge and comply with the following:

Rules for staying at the hotel

Smoking is not allowed in the entire hotel, except in designated smoking areas!

Alcoholic beverages are not allowed to bring in the hotel, and alcoholic beverages are not allowed under the age of 18.

The hotel is entitled to terminate the contract for accommodation services with immediate effect if the guest does not use the room provided to him (or other hotel areas) for its intended purpose or does not comply with the hotel's safety regulations and policy.

For damages caused by the unjustified use of hand-held fire alarm devices installed in the hotel building, the person causing the damage or its legal representative shall be financially liable!

It is forbidden to store flammable, explosive substances in the hotel room, to operate coffee makers, water heaters, irons and other electrical appliances brought from home!

Please do not stay in the hotel's restaurant, bars and public areas outside opening hours. On the territory of the hotel (as an institution for rest, holiday and recreation) it is forbidden – regardless of the time of day –, any intentional disorderly behaviour or such behaviour that is considered to exceed the limits of human coexistence, which disturbs the rest, tranquility, safety, sense of security and privacy of other guests. In particular, all behaviours are prohibited that could intimidate others, constitute harassment or be considered harassment.

Hotel employees are entitled to warn guests who are disruptive, loud or under the influence of alcohol or other mind-altering substances or behave in an offensive manner. After repeated warnings, the hotel is entitled to unilaterally terminate the hotel contract with immediate effect and expel the guest from the hotel without any obligation to refund or pay compensation.

Receiving visitors

Only guests registered and checked in at the reception can stay in the hotel rooms, please welcome your visitors in the lobby of the hotel.