

Privacy Policy for Websites

Executing the Obligation to Provide Information

The protection of your personal data is very important to us. Therefore we process your data exclusively on the basis of the legal regulations (GDPR, TKG 2003). In this privacy policy we inform you about the most important aspects of data processing performed in our website.

If you contact us via the form on the website or by e-mail, your data will be stored for six months to process the request and for further questions. We will neither share or disclose this information without your consent.

Name and contact details of the data processor and the person in charge with data protection at the company:

This Privacy Policy applies to and in case of data processing by:

Data Processor: Monarchia Park Betriebs GmbH (A-8831, Schönberg-Lachtal,
Schönberg-Lachtal 500) Tel.: +43 3572 27 360
E-mail: office@monarchiapark.at

The person in charge with data protection at **Monarchia Park Betriebs GmbH** company is **Mr Gábor NÉMETH**, who can be contacted on the address mentioned above or in the following e-mail: office@monarchiapark.at.

Collection and storage of personal data and the method and purpose of their use

When you visit our website www.monarchiapark.at your computer is sending certain information automatically to our website. The following information is temporarily stored in a so-called log file:

- IP address of the terminal
- date and time of access
- name and URL of the downloaded file
- the website from which access is made
- the browser you use and, if applicable, the operating system of your computer as well as the name of your access provider.

These data are stored for 3 months, until the automatic deletion thereof.

The processing serves for the following purposes:

These data provide important starting point because important clues can be obtained from them to optimize the website. Due to them, errors and failures are easier to understand, and they also serve for improving usability.

The legal basis for data processing is Article 6 (1) (f) of GDPR. Our legitimate interest in data processing lies in the above purposes.

In addition, we use cookies and analysis services on our website (see below).

You can subscribe to our newsletter on our website. When registering, you provide us with your consent regarding sending newsletters. Any revocation of the consent shall not affect the legality of the data processing that had been carried out on the basis of the consent before the revocation. You can unsubscribe the newsletter at any time by revocation of your consent in your personal login area, by clicking on the link at the end of the newsletter or in e-mail sent to office@monarchiapark.at.

You can also contact us, at any time, using our contact form.

For this purpose, the following personal data are processed:

- name
- e-mail address
- company
- address
- telephone
- text of the request

Your data are necessary for carrying out the pre-contractual measures and performance of the contract, in accordance with Article 6 (1) (b) of GDPR, since otherwise no contract can be concluded. In the event of a contract being concluded, separate information is provided in connection with data processing, in accordance with Article 13 of GDPR.

If no contract is concluded, your data will be deleted at the end of the calendar year following the end of the negotiations. If you do not want to provide us with your data in this way, you can always contact us by phone or post.

Cookies and web analysis

We use cookies on our website.

These are small text files that are stored automatically in your browser when you visit our site. On the one hand, cookies serve for making your visit at our website as pleasant as possible, and on the other hand, they are used for optimizing the user-friendliness of our website.

The legal basis for using cookies is Article 6 (1) (f) of GDPR. Our legitimate interest lies in the stated purposes.

The followings are cookies where your consent is not required:

List of cookies	
Name of cookies where consent is not required	Function
Session Cookie – Storage time until the end of the browser session	Session Cookie
Cookie Consent – Storage time until the end of the browser session	Entries in the contact form

Otherwise, we use cookies to statistically record the use of our website and to evaluate it for the purpose of optimizing our offer for you. All of these are done and used exclusively on the basis of your consent, in accordance with Article 6 (1) (a) of GDPR. Cookies also help us to improve our website continuously, to increase the success of our website and to optimize our offer.

The relationship with the web analytics provider is based on standard contractual clauses / adequacy decision of the European Commission (or example in the case of the USA: "Privacy Shield").

The data processing takes place on the basis of the legal regulations of Section 96 par. 3 of the Telecommunications Act (TKG), as well as in accordance to Article 6 Section 1 point a) (consent) and/or point f) (legitimate interest) of the GDPR.

Our concern, in the sense of the GDPR (legitimate interest), is the improvement of our offer and our website.

Google Analytics is used on our website. This is a web analytics service provided by Google Inc. (https://www.google.at/intl/de_at/about) (1600 Amphitheatre Parkway, Mountain View, CA 94043, USA, hereinafter: Google).

The following information are generated by the cookies and processed by Google:

- Browser type / version
- Operating system used
- Previously visited page
- IP address
- Time of the server request

All data are processed and stored in the USA. They serve for evaluating the usage of the website.

Our website also uses the company's own analysis tool, which also serves for evaluating the use of the website, for the sake of better control of future promotions. It will be used only after you have given your consent.

We use the following cookies, to which your consent is required:

List of cookies	
Name of the cookies subject to approval	Function
Google Analytics – duration of storage 2 years from the call	Google Analytics
Google Inc. – duration of storage 3 months from the call	Company's own analysis tool
Cookie Consent – duration of storage 1 year	The User's cookie-approval

You can delete cookies at any time via your browser.

Online booking through our website

Online booking is also available through our website. In case you use our online booking option, data in connection with the booking are forwarded and stored in accordance with the law. These data are the following: salutation, first name and surname, e-mail address, telephone number, address of residence, the number and age of the guests, the planned date of arrival and departure, other requests, method of payment, the exact time and date when the booking was sent.

If you send your booking on our online website, we receive it through the system of **onepagebooking.com**, which was programmed for us by **HotelNetSolutions Ltd. (8 Genthiner Str., 10785 Berlin, Germany)**.

In order to carry out the payment liability related to your booking, you can choose from the following methods of payment: bank transfer, payment by debit or credit card, or immediate transfer. To be able to carry out these payments, we use payment sites deployed by independent service companies, however, in all cases data are forwarded and stored encrypted in accordance with the law.

Social Media Plugins

Our website uses social media plugins from Facebook, Twitter and Google+ to promote our company's activities and increase reaching us. For the time being, these are blocked previously by Shariff, so that no data are identified or transmitted. The first click on the button activates it, and only the second click sets the desired action (e.g. "Like").

Once you activate the data transmission by the first click, your data are transferred automatically to the respective platform, regardless of whether you have an account, or you are logged in or not. For this, click on the button if you agree with the data transmission. The platforms also use the data for their own purposes, such as for advertising, market research or tailor-made design of their own pages. For this purpose, the provider in question creates usage, interest and relationship profiles. We cannot influence this. If you do not want these platforms to collect data about you, do not activate the button(s). Please take the prevailing privacy statements into consideration:

- <https://www.facebook.com/about/privacy>
- <https://help.instagram.com/155833707900388>
- https://www.google.com/intl/de_ALL/policies/privacy

The rights of the persons concerned

Persons concerned are entitled and have rights to be informed, request for information, correction, deletion, restriction, data portability, withdrawal and raising an objection. These rights can be sent by e-mail to office@monarchiapark.at or by post (Monarchia Park Betriebs GmbH, A-8831, Schoenberg-Lachtal, Schoenberg-Lachtal 500. Addressee: Mr. Gabor NEMETH).

They also have the right to complain to the competent supervisory body:
Österreichische Datenschutzbehörde (Austrian Data Protection Authority)

Wickenburggasse 8

1080 Vienna

Telephone: +43 1 521 52-25 69

E-mail: dsb@dsb.gv.at

Up-to-dateness and amendments of this data protection policy

This version is the currently valid privacy policy and has the status as of 09/2022.

In case of further development of our website and offers, legal changes or changes to official regulations it may be necessary to change this privacy policy. The privacy policy can be downloaded and printed from www.monarchiapark.at/datenschutzerklaerung.