Leisure Center

GENERAL RULES OF USE

Opening Hours:
- The Leisure Centre services are only available during opening hours: Monday to Sunday from 10:00 AM to 12:00 AM (midnight), or at other times upon prior arrangement.
- Guests using the services must leave the facility by closing time.
- The operator reserves the right to modify or amend these House Rules at any time. The operator also reserves the right to hold private events in parts or the entirety of the Leisure Centre, excluding the general public.

Prohibited in the Leisure Centre:
- Smoking, consumption of drugs or banned performance-enhancing substances
- Any activity outside the scope of the Leisure Centre's services, violating laws, or offending public decency
- Bringing dangerous substances or objects (explosives, weapons, etc.) or animals into the premises
- Any commercial activity, advertising, audio or video recording, illegal gambling, or music services without prior written consent of the operator
- Any activity causing excessive noise, odors, or environmental nuisance to others
- Bringing in outside beverages – please consume only those provided by the hotel in communal areas

Sports Services and Bookings:
- Only qualified personnel listed and approved by the operator may conduct sports activities, training, or instruction within the Leisure Centre.
- Guests are required to pay for the services used at the hotel reception.
- Court bookings can be cancelled free of charge up to 24 hours prior to use; otherwise, the full booking fee must be paid.
- It is recommended that guests consult a doctor before using sports services to assess their physical condition and identify any contraindications.

Liability and Compensation:
- Guests are responsible for damages resulting from the improper use of equipment.
- The operator accepts no liability for personal injury or property damage resulting from non-compliance with the House Rules or reckless behavior, nor for lost or stolen items.
- The operator cannot be held responsible for unattended valuables. Lost items must be reported and handed in at reception for documentation.

Safety Measures:
- For guest safety, the Leisure Centre is equipped with an alarm system connected to the disaster management authority.
- In the event of serious or repeated violations of the House Rules, the offender will be warned. If this proves ineffective, the operator has the right to ask the guest to leave and may suspend or permanently revoke access.
- Expelled guests cannot make any claims against the operator.
- All guests are required to maintain cleanliness and order, respect other guests, and behave in a courteous manner.
- Any emergencies must be immediately reported to the operator at reception. Depending on the situation, emergency services must also be notified by phone:
  - Ambulance (accident): 104
  - Fire Department (fire): 105
  - Police (disturbance): 107

Data Management and Media Usage:
- The Leisure Centre maintains a record of guests using sports services. These records are used exclusively for internal purposes and will not be shared with third parties.
- If the operator produces promotional materials (photos or videos) for any purpose within the facility and a guest appears in them, the guest cannot make claims related to their appearance unless prior objection was raised during production.

Other Provisions:
- The House Rules of the Leisure Centre are available for all guests at reception and on the website (www.hotelsilver.hu).
- The Leisure Centre is operated by Geotherm Üdülő Kft. (4200 Hajdúszoboszló, Mátyás király sétány 25., VAT no.: 10254808-2-09).
- By using the services, guests automatically accept these House Rules.

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