Playhouse

GENERAL TERMS OF USE

The purpose of the playroom is to provide a safe, enjoyable, and pleasant experience for all children. We kindly ask that everyone follows the rules to help maintain a safe and welcoming environment!

Terms of Use

- The playroom is available exclusively to hotel guests.
- Children may use the playroom only under parental responsibility.
- Children must be supervised by a parent at all times, as the playroom does not provide childcare services.
- The playroom is intended for use by children up to 12 years of age.

Conduct

- Please avoid excessively loud behavior so as not to disturb other guests. The playroom is designed to offer a peaceful and enjoyable experience.
- If you notice or experience any issues, please report them to a hotel staff member immediately.

Cleanliness and Hygiene

- To maintain cleanliness, no food or drinks are allowed in the playroom.
- Please ensure that hands are thoroughly washed before and after using the playroom. Parents are responsible for ensuring compliance with hygiene guidelines.
- Together with your child, please take care of the equipment and toys belonging to the playroom and help maintain tidiness.

Toy Use and Safety

- Please return all toys to their designated place after use.
- The accompanying adult is responsible for any accidents or consequences resulting from improper use of toys.
- Intentional damage to toys or equipment will result in financial liability for the responsible party.
- Toys that are inappropriate for the child's age or that are sharp, pointed, aggressive in nature, weapon-like, or frightening are not permitted in the playroom.

Liability and Safety

- We cannot take responsibility for any personal belongings left in or brought into the playroom, or for accidents caused by such items.
- The hotel accepts no liability for accidents resulting from the non-observance of the rules.

Other Important Information

- The opening hours of the playroom may vary depending on the hotel's daily programs. Please check with the reception for up-to-date information.
- We always welcome your suggestions and feedback.

We wish all children and their families a pleasant and enjoyable time!

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