

## 9. PRICE GUARANTEE

**The fundamental condition for using price guarantee is having a valid hotel reservation made through the official website of Hotel Marina Port \*\*\*\* and confirmed by the staff.**

9.1. The price confirmed through the official website of Hotel Marina Port \*\*\*\* and the lower, so-called "comparative price" have to apply to the same room type, number of guests per room and reservation period (date of arrival and length of stay). The prices are to be subject to the same terms of payment, taxes and other charges included; the services and package elements contained in the prices should be the identical.

9.2. The comparative price should be found on a website other than the site of Hotel Marina Port \*\*\*\* within 24 hours of the receipt of the confirmation sent by the Hotel Marina Port \*\*\*\* by electronic means and it is to be sent to the hotel staff in [e-mail](#).

9.3. The price guarantee can only be validated for room types identical to the room type available for booking on the official website of Hotel Marina-Port \*\*\*\*. The room to be booked on the comparative website and the room reserved should have identical room type classification.

9.3. The price guarantee applies to room types matching the room type available for booking on the official website of Hotel Marina Port \*\*\*\*. The room available for booking on the comparative website, the room offered on our website and the room eventually booked should have the same room type classification.

9.4. Only one price guarantee applies to one certain stay. Under the concept of stay the following is meant: the nights spent in the hotel by the same guest or guests without interruption.

9.5. Hotel Marina Port \*\*\*\* investigates the eligibility within 72 hours of receiving the price guarantee request, and upon request, it gives written confirmation on the result of its consideration. The price guarantee request has to be sent no later than in 72 hours prior to check-in to the hotel, or in up to 24 hours after the receipt of confirmation.

9.6. Inasmuch the lower price proves to be valid and the claim for the lower price is justified, Hotel Marina Port \*\*\*\* replaces the reservation price previously confirmed on the website to the lower price, and sends confirmation to the guest on this amendment.

9.7. The comparative price has to be a public price available for the general public and for being checked by Hotel Marina Port \*\*\*\* as well.

9.8. Price guarantee does not apply to the following price types:

- Non-public prices that are not available for the general public, such as corporate or group rates.
- Discount prices, announced only for a close, predetermined circle of clients under certain conditions, including loyalty rates or prices for pensioners or public servants.
- Price of an extension night under Package Deal.
- Prices financed by health insurance companies or health funds.
- Prices available on auction websites.
- Prices contracted for a number of nights exceeding 30.
- Prices available on 'Opaque' websites (where the accommodation / service provider is visible for the guest only after finalising the booking).

9.9. The comparative price has to remain available during the consideration of the request. Price guarantee does not apply to price differences arising from currency conversion.

9:10. In case of multi-night stays the total price for accommodation is subject to comparison, that is, only one price guarantee can be validated related to the total price.

9.11. Hotel Marina Port \*\*\*\* reserves the right to amend or discontinue the price guarantee at any time without notice. No termination of price guarantee affects any ongoing validation of prices or prices previously justified or granted.

We are happy to answer any of your price guarantee related questions through the email address [info@hotelmarinaport.hu](mailto:info@hotelmarinaport.hu) or phone number +36 88 492 369.