



HÉVÜZ Hévíz Városüzemeltetési Korlátolt Felelősségű Társaság
Székhely: 8380 Hévíz, Kossuth Lajos utca 5. alagsor 2.
Adószám: 28999717-2-20
Cégjegyzékszám: 20-09-077393
Bank (OTP): 11749077-21451023

Terms & Conditions

- 1) The parking lot can be used in full compliance with the following rules, knowing the terms and conditions!
- 2) By crossing the barrier line or entering the parking lot, a contract is concluded for the waiting area, on the basis of which the operator stores the vehicle stopped in the parking lot in an open-air parking lot for a fee included in the respective tariff. The customer is obliged to pay fees according to the operator's records, as well as to comply with the Parking Regulations. The Parking Rules are also posted at the entrances and on the terminals page, and can also be downloaded from our website (<https://parking.hevuzkft.hu>).
- 3) The rules arranged here apply in the parking area and within the barrier line. If the parking conditions are rejected, free and free exit is possible, as long as it is done within 10 minutes. With the proper departure of the parking lot (passing through the barrier line), the legal relationship between the parties ends, after which the operator does not accept a complaint about the service.
- 4) At the entrance barrier, the license plate recognition camera records the license plate number and then opens up. The central computer records the time of this. Before departure, based on the license plate number entered in the terminal, the system calculates the occasional parking fee to be paid, which can be paid in cash within 10 minutes before leaving with the current legal Hungarian currency or with any debit or credit card. Closed parking lots parking fee payment:
 - a. Entering the parking lot automatically based on the license plate number. The system does not give tickets!
 - b. On the display, pay attention to the license plate number displayed. If you do not see your license plate number, contact the dispatcher before paying.
 - c. Pay at the payment terminal or using a mobile phone application before leaving ("Hévíz Smart Parking")
 - d. Before leaving, you can pay by SMS as follows: the license plate number must be sent to the parking SMS, to which the National Mobile Payment Ltd. responds by immediately deducting the due parking fee or by sending the fee for informational purposes. Please check with your service provider for details. If the successful payment has been made, you will receive a confirmation SMS.
 - e. It is necessary to leave the area of the closed parking lot within a grace period !
- 5) The fee for using the parking lot can be read on the posted price list.
- 6) The driver of the vehicle transporting a person with reduced mobility and the driver of the ambulance can leave the closed system zone without paying a fee by presenting a valid disability card to the dispatcher at the barrier.
- 7) The supervision of the closed-system zone and the management of malfunctions are provided by the operator of the parking system at customer reception time.
- 8) In the area of the parking lot, the rules of the highway code apply. Please pay special attention to the rules of the right hand hand, starting and reversing.
- 9) The maximum speed limit in the parking area is 15 km/h.



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- 10) The parking lot can only be used by a passenger car in impeccable technical condition.
- 11) Motor vehicles may be stored in a sealed, roll-over state with the safety devices installed (additional mechanical and electronic protection, if any) switched on.
- 12) The customer is obliged to compensate for any damage caused by him to the parking lot equipment.
- 13) The customer keeps the keys to the vehicles with him, the staff does not have the opportunity to guard the keys. Any damage resulting from the loss of keys shall be borne by the vehicle owner.
- 14) If the vehicle is located in a way that prevents the use of adjacent parking spaces, a fee for the occupied spaces must also be paid.
- 15) Misuse of the parking lot is prohibited, in particular prohibited repairs, oil changes, cooling water discharge, other activities involving contamination, setting up a vehicle without a license plate.
- 16) No animal in the vehicle, any public health risky substance, chemical, explosive or any object the possession of which is prohibited by law shall be stored. If this is suspected, the operator shall notify the authority and shall proceed in accordance with the authority's instructions.
- 17) The preservation of the vehicle or the objects stored in its passenger and luggage compartments is not the responsibility of the operator. The operator shall not be liable for any damage, theft incident or other damage caused by another vehicle or other cause in the vehicles left in the parking lot. The operator as a whole excludes its liability for damages in cases of force majeure and for the consequences of official regulations. The enforcement of any direct or indirect claim against the operator arising from the dispute over the right to dispose of the vehicle is excluded.
- 18) Parking is not considered a guarded car park.