



GRAND HOTEL
GLORIUS
MAKÓ

**STYLE FROM
THE HEART
OF THE
SOUTHERN
GREAT PLAIN**



SERVICES & FACILITIES A-Z

Changing sheets: bed sheets are changed every 3 days. If you would like to have your bed sheets changed daily, please indicate this at the reception.

Bar-Café: Guests are welcome at the Drink Bar in the lobby of our hotel every day from 6:00 am to 10:00 pm.

Shoeshine service: a shoeshine machine is available in the lobby and a shoeshine sponge can be requested at the reception desk.

Luggage storage: your luggage can be stored in the luggage storage room, please inquire at the reception desk.

Luggage transport: please inquire at the reception desk.

Smoking: our hotel is a non-smoking hotel; therefore, we kindly ask you to refrain from smoking in the indoor areas of the hotel as well as in the hotel rooms. Please note that smoking can set off both the fire alarm and the fire extinguishing system.

Electricity supply: 220V/50Hz. There is only one electrical socket available in the bathroom, suitable for electric razors, for all other appliances please use the sockets in the hotel room.

First aid: please contact the reception for assistance.

Check-out: rooms are available until 10:00 a.m. on the day of departure. If you wish to stay longer, please inquire at the reception.

Meals with room service: Glorius Restaurant is open 7 days a week from 6:00 a.m. to 10:00 p.m. We look forward to receiving your order, which you are welcome to place with our waiters or via the room telephone. The menu card will be taken to your room on request.

Umbrellas: umbrellas can be requested at the reception desk.

Wake-up call: you can request a wake-up call at the hotel reception desk.

Restaurant: at the hotel restaurant, guests are served breakfast every day from 07:00 a.m. to 10:00 a.m., lunch from 11:30 a.m. to 2:30 p.m. and dinner from 6:00 p.m. to 9:00 p.m.

Fitness: the fitness room is located on the second floor, in the wellness area, available to guests free of charge and at their own risk during the opening hours of the wellness area.

Bathrobe: bathrobes are available free of charge and can be collected at the reception desk.

Baby bed: please request at the reception if you need one.

Hairdryer: all bathrooms are equipped with hairdryers.

Accepted credit and debit cards: Eurocard, Maestro, Mastercard, Visa, SZÉP card (OTP, K&H, MKB).

Internet: available free of charge throughout the hotel. Please contact the reception for assistance.

Bicycle rental: adult and children's bicycles are available for hire, please inquire at the reception desk.

Conferences: the conference hall of our hotel is ideal for national and international conferences, professional meetings, trainings, exhibitions, product presentations and balls.

Cosmetic items on request (cotton pads, toothbrush set, shaving set, shampoo, shower gel, shower cap, nail file, cotton swabs): please contact the reception.

Keycard: please remember to always carry your key card with you at the hotel.

Air conditioning: all rooms are equipped with individually controlled air conditioners. The temperature can be adjusted using the wall control panel in the room.

If you wish to turn off the air conditioning in the room, please set the switch to the "off" position. Please make sure that the room windows are closed when using the air conditioner. If you have any questions about its use, please ask for assistance at the reception desk.

Massages: please inquire at the reception desk.

Minibar: each room has its own minibar with a variety of soft drinks and spirits. The items consumed are automatically charged to the room and restocked every day.

Laundry, ironing service: if required, please request at the reception desk.

Please find the laundry bag in your room's wardrobe.

Technical services: if you notice a technical problem in your room, please inform the reception.

Newspapers, magazines: available at the hotel reception.

International plug adapters: available at the reception desk.

Printing and photocopying facilities: available at the reception desk or in the hotel's private room for a fee.

Medical service: please inquire at the reception desk.

Slippers: available for a fee (1.000 HUF), you can request slippers at the reception desk.

Pillow, blanket: if you need an extra pillow or blanket, please inquire at the reception desk.

Parking: available free of charge in the hotel's enclosed yard.

Programmes: please ask at the reception for the currently available programmes.

Radio: radio stations can be listened to via the television.

Breakfast: served between 07:00 a.m. and 10:00 a.m. in the hotel restaurant.

Breakfast can be served in your room on request. Service charge: 2,000 HUF.

Safe: a safe is available in the rooms as well as at the reception and may be used free of charge. We do not take responsibility for valuables left outside the safe.

Cleaning: daily cleaning takes place between 9:00 a.m. and 4:00 p.m. If you do not need cleaning, please place the provided hanging card on the door handle.

Lost and found: please inquire at the reception desk.

Taxi, transfer: can be booked at the hotel reception desk.

Telephone (communication device suitable for external and internal calls): You can use the direct connection in your room to make national and international calls.

Outgoing calls are automatically billed and charged to your room.

Please ask our reception staff for information on rates.

Television: please see the information sheet next to the television for the list of pre-programmed channels.

Toiletries: available at the reception for a fee.

Charging stations for various electrical devices: please ask for adapters at the reception desk.

Towels: we provide one hand towel and one bath towel for each person.

Towels will be changed during the daily cleaning if you indicate your request by placing the textiles, for example, on the bathtub or on the floor. In the wellness area, additional towels are provided.

Sewing kit: you will find it in your room's wardrobe, or you may also request it at the reception desk.

Emergency exit: see the escape route displayed in your room.

Wellness: the area is located on the second floor of the hotel. Our hotel has a fitness room, a whirlpool, saunas, and a relaxation area to offer you refreshment and relaxation.



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