

Guest Directory – Hotel services

Air conditioning

Individual controls are located on the unit in your room next to the entrance door. Please set to your comfort. You will find two controls on your unit: a thermostat to set the room temperature and a fan control with three speeds, high, medium and low.

ATM service

The nearest ATM is located at the main entrance of the hotel. Further ATM is located in Tesco Váci út (150m) or at Duna Pláza Shopping Mall (600m).

Bike rental

Our hotel offers bike rental service for 5 000 HUF/day. Please contact the reception with your request.

Business corner:

The Business Corner, located on level -1, is the perfect place to conduct your business. For more information, please contact the reception.

Charging station for electric cars

The charging station is located on level -3. For more information, please contact the reception.

Charging station for electric bicycles and other electric vehicles

The charging station is located on level -2. For more information, please contact the reception.

Check-in

Check-in is available from 15:00 on the day of arrival.

Early check-in is available according to availability - for extra charge.

Check-out

Your room is at your disposal until 12:00 am on the day of your departure. If you want to stay longer, we can extend your check out time for a charge upon availability.

Computer access

Use the Internet corner in the lobby to take care of your business. Ask the reception for printing, photocopying or scanning options.

Credit cards

We accept the following credit cards: Visa, MasterCard, Cirrus Maestro, Diners, JCB and American Express.

Damage caused

Please note that our hotel reserves the right to demand compensation for any damage caused purposely. To avoid this, please pay attention to all valuables of the hotel and other guests'. Please immediately make the reception aware of any damage caused accidentally.

Did you forget something?

Feel free to contact the reception to request any of these items for free: shaving set, comb, soap, body lotion, hair conditioner, dental and oral care products, women's health products, cotton pad, shower cap, sewing kit, bathrobe, slippers, antiallergic or extra pillow, extra blanket, letter paper, envelope.

“Do not disturb”

If you don't want to be disturbed, please place the “Do Not Disturb” sign on the door handle.

Emergency information

- Emergency number: 112
- In case you experience any kind of damage or accident, please inform the reception immediately and please follow instruction given by the staff or rescue service personnel!
- If you discover a fire, push one of the alarm buttons and leave the area! Do not use the elevators during fire alarms!
- The nearest evacuation route is displayed on your room door.
- The nearest fire safety equipment and alarm buttons can be seen on the map on your room door.
- In the event of an evacuation, the guests will be directed to the appropriate assembly point.

Extra bed

If required, you can request an extra bed at the reception for a fee, child bed is provided free of charge.

Fitness

Our fitness room is located in the hotel's -1st floor. The use of the fitness room is free of charge for 24 hours a day and at your own responsibility. You also have the availability to purchase discounted tickets to the Gym City Fitness center, 300 meters from the hotel.

Housekeeping services

Your room will be cleaned every day. We change towels on daily basis and your bed linen on every third day. In case of any other request, please contact the reception.

- Extra blankets, pillows and cloths are provided on request.
- We will change your pillow on request. In our wide range of pillows (bamboo, wool, feather-flake) you will definitely find the one that suits you the best.
- For extra bathroom equipment (anti-slip, chair) and utensils (toothbrush, toothpaste, razor, bathrobe, slippers, etc.) please contact the reception.
- For sewing and ironing services, please contact the reception.

In-room safe, safe

In-room safes are available in each room to store your valuables and money in. To lock the safe, please type in a 4-8 digit code, close the door and press “C”. To open, type in the code once again. If the safe won't open or close, please contact the reception for assistance. The hotel takes no responsibility for valuables stored in the in-room safes. There are also safetyboxes available at the reception.

Internet

Free Wi-Fi is available throughout the hotel. Join your device to the parkinn_guest network, accept the Terms of Use, and log in.

Ironing

For iron and ironing board please contact the reception.

Kiosk

Please visit our Kiosk on the ground floor, next to the reception, where you can buy a variety of sandwiches, salads, snacks and soft and alcoholic drinks 24 hours a day.

Laundry

We offer laundry, dry cleaning and ironing services in our hotel for a charge. To make use of our laundry & dry-cleaning service, kindly fill out and sign the laundry form, place it inside the designated laundry bag and hand it over to reception or request to have it collected from your guestroom. More information about laundry services, prices and other details can be found in the laundry form.

Lost items

If you have lost something, please notify the reception as soon as possible. If you notice a lack of your valuables after your departure, you can inquire informations about lost items at +36 1 688 4900 phone number. If we find your lost value, we will arrange for it to be returned to you immediately in return for the postage cost. If you find a lost item in the hotel, please drop off at the reception.

Luggage room

In case of late departure we provide the possibility to safely preserve your luggage in the luggage room next to the reception.

Map Restaurant & Street Bar

Explore the unique atmosphere of our Map Restaurant and taste traditional Hungarian cuisines or choose from our world-class cuisines. Our Street Bar offers a wide range of coffee specialties, quality wines and delicious cocktails.

- Breakfast: 06:30-10:00
- Breakfast on weekends: 06:30-10:30
- Street Bar opening hours: 08:00-24:00
- Map Restaurant opening hours: 06:30-24:00 (Kitchen opening hours: 11:00-23:00)
- Park Lunch opening hours: 11:00-14:00 on weekdays

Meeting and events

Banquet, conference, seminars, presentations, company events can be organized in our meeting rooms. For further information and pricing please contact our sales team at sales.budapest@parkinn.com or at +36 1 688 4916.

Minibar

In compliance with the 20-step health and safety standards of Radisson Hotel Group, the minibar is delivered clean, empty and disinfected. **You may request a minibar refill at the reception.**

Parking

Parking places at the hotel's garage are at your disposal for EUR 10 per day, upon availability.

Pets

If you are coming to stay at our hotel, you don't need to leave your pet behind. All we ask is that owners handle their pets in a responsible, considerate way so that they do not disturb other guests. Please note that pets are not allowed in the restaurant area.

Postal service

Postal services are available at the reception.

Programs

You can receive information about programs, sightseeing and excursion possibilities in Budapest and the surrounding area at the reception.

Radisson Rewards™

Radisson Rewards™ provides members an enhanced experience from time of booking to checkout and every moment in-between. Members enjoy Member Only Rates, have access to exclusive benefits, and earn towards free nights across Radisson Hotel Group™ portfolio of hotels.

Reception

Our reception is available 24 hours a day, 7 days a week.

Extra services available through reception:

- In case of a rainy day you can rent umbrella at the reception.
- Shoe cleaning machine is available on the ground floor.
- For phone chargers and various standard adapters please contact the reception.
- For notes and envelopes please contact the reception.
- If you need assistance for luggage transport, please contact the Reception.
- If you need to send a package or letter, please contact reception.
- In case you need transfers or limousine services, please contact the reception.

Room Service

You can order and enjoy our a'la Carte offer in your room as well.

Rooms with disabled access

Our hotel is fully accessible and offers several rooms with disabled access. On request, we can also provide a wheelchair. If you have any further questions, please contact the reception.

Security information

For your own security, please keep the door to your room closed and locked at all times during your stay.

Please note that the hotel assumes no responsibility for valuables left in guestrooms.

Shoe cleaning machine

Shoe cleaning machine is available in the lobby.

Smoking

Park Inn by Radisson Budapest is a non-smoking hotel. There is a designated smoking area in the inner courtyard of the hotel. Smoking is forbidden at any other part of the building and in the guest rooms. Please note, that in case of smoking an extra charge of EUR 100 will be added to your account.

Taxi

Please call the reception in case you need a taxi or if you need information on taxi charges.

Telephone

You can make calls directly from your room for a fee. The cost of calling is charged to your bill depending on the calling zone of the called number and the duration of the call. For more information on pricing, please contact the reception.

Room to room calls: 8 + room number

Local calls: 0 + phone number (e.g.: 0 + 06 + 1 + 555 5555).

International calls: 0 + 00 + country code + phone number (e.g.: 0 + 00 + 36 + 1 + 5555555)

- Reception: "Reception" button
- Room Service: "Room Service" button
- Emergency: "Emergency" button

Wake-up call

You can request a wake up call at the reception personally or on the phone by pressing the "Reception" button.